

## ENCLOSURE 4 - BACKGROUND INFORMATION

SN15

Firstly we would like bring to your attention that we are a new company operating under the trading name 'SN15 Leisure Limited' we are of no connection to the old 'karma' regime, however please note that some of our documents provided may refer to 'sn15' as 'karma' this is because the reports were carried by independent specialists who at the time of their reports did not know what the new venture was going to be called and is in no way a connection to Constantine leisure limited who previously operated the site. SN15 will be operated by the following people Mr Paul Shayegan as managing director and myself, Mr Craig Meikle as the Designated Premises Supervisor, Mr sheyagen has over 20 years professional experience in this industry and i myself have been involved in the chippenham nightlife since 2002, we are fully committed to bringing a new yet community player business to the town, we have met with local residents to discuss previous concerns from the old operation and we are determined that it shall not go down that route again, after hearing the old concerns we have spent the time getting specialist professional independent companies to carry out various reports for us.

In our application for a provisional license we are carrying out all the recommendations in our independent specialist's reports, these include:

- The restructuring of the first floor fire escape
- The repaving of the side fire escape
- Refurbishment of all existing fire escapes, fire doors, fire signs, fire extinguishers and fire alarms to the British standard, work which will be carried out by an appropriate specialist.
- The interior ceilings shall be covered with a fire guard paint to prevent fire spreading to other floors within the venue
- Sound proofing of all areas of the building recommended in the sound report shall be carried out, again this will be carried out by a specialist in the industry
- Extensive redevelopment of the outside back area will also be carried out, this will potentially rubber flooring to act as a noise absorber and trees planted around the boundary edges in an attempt to stop the noise travelling to near by neighbours, we will monitor the amount of patrons in the outside area to make sure that it will never go above 75 people at any one time, this will be monitored by a member of security operating a clicker system thus ensuring no more than 75 will be outside at any given time, this measure will ensure noise to any residential neighbours will be kept to a minimum
- The capacity of the venue will be reduced from the old capacity of over 780 down to a maximum of 650 (including outside) at any one time, part of the reason for this is to ensure the venue can be run more efficiently as public safety is of paramount importance and will also reduce any threat of anti social behaviour upon closing time
- All of our staff will be trained to a minimum level of nvq level 2 in bar and hospitality, this will ensure all staff are fully aware of their responsibilities in complying with the 4 licensing objectives stated in the licensing act of 2003, this training will be carried out by green lantern training, a company which I myself have been through courses with
- We will be operating with a minimum of 10 SIA registered door supervisors on every trading session and we will operate a challenge 25 policy, any patron believed to be under 25 will be

asked to produce photographic id, we will only accept driving license or passport, we are also in discussion with the company who have introduced 'touch2id'

- We aim to be a community player within the chippenham night time economy, by this we mean we will be active members of the pub watch scheme, we are looking at the possibility of joining the chippenham independent traders association and we would be very interested in joining the council committee for the night time economy group within chippenham
- A new CCTV system will be installed with all areas of 'SN15' being covered with the exception of the toilets, this will mean that well over 80% of the venue will be covered and a new camera with a 40 metre span will be installed on the front door meaning that station hill down to the roundabout on new road will be covered


Please note that within the sound report there are mentions of 2am closes, this is not true in our case as we are applying for 3am, the 2am was mentioned in the report as they were unaware as to what times we will be applying for and was based on assumptions

A previous concern within the old karma regime was anti social behaviour upon closing time, as the ex chairperson of chippenham pub watch I am fully aware of what problems were created on station hill and indeed the town centre and I am fully committed to working with Wiltshire police and council to ensure that this will be no concern in the regime and help build the night time economy within chippenham, we have recruited a local door team who will be positioned along station hill for 30 minutes after closing every night to ensure the area is cleared quickly and indeed peacefully, this will include clearing the street of any litter left behind by any patrons and we also have a provisional link up in place with a local taxi company who have granted us priority taxis on weekend trading nights and will pick up within 5 minutes of being ordered, the number of this company will be clearly displayed around the venue via video screens and permanent signs on the main doors.

As well as all of the above measures being put in place we will also be carrying out major refurbishment within 'SN15' although we must stress this will not involve any structural work

Should you have any further questions or indeed concerns then please do not hesitate in contacting myself or Mr Shayegan on the following numbers

Craig Meikle (dps).....

Paul Shayegan (managing director)....

SN15 leisure LTD ·